

## CONDITIONS AND GENERAL INFORMATION

**CURRENCY.-** All prices are quoted in dollars USCy.

**COMMISSIONS.-** Rates are commissionable or netas clearly indicated in rate columns.

**HOTEL RESERVATIONS.-** All prices are net non-commissionable per person per night, including Value Added and City Hotel Tax.

**PAYMENT.-** All tours must be prepaid in full.

**BOOKINGS.-** All sightseeing tours are on free sale. Tours including Hotels are subject to prior confirmation. NOTE: hotels requested may be changed to similar hotels, in case that the original hotel requested is not available. If category and prices of hotel requested is not available, we will suggest the alternate hotel with the new applicable prices and conditions.

**OUR TOURS INCLUDE.-** Spanish/English speaking Government authorized bonded guide, admission fees. (See surcharge for guides in languages others than Spanish/English).

**Taxes.-** Value Added Tax is included in all tours, packages and hotel prices, also hotel city tax included at the time of printing. (Oct. 2008) If any increase in taxes will inform and will be added to published prices.

**TOURS DO NOT INCLUDED.-** Air fares of any kind, tips of any kind, airport tax, drinks, meals (except when mentioned), or other personal expenses.

**TIPS.-** Since our tours do not include tips, the following surcharges will be made if you wish to include tips:

Tip to waiters for sightseeing including luncheon add	\$ 1.00
Tip to waiters is as generally, 15% of total consumption.	
Tip to bell boys \$ 2.50 in and out, except the luxe Hotels, in and out	\$ 4.00
De luxe Hotels in Cancún, in and out...	\$ 5.00
Tip to chambermaids \$ 1.00 per day, per person.	
Tip to porters \$ 2.00 per piece of person.	
Tip to guides \$ 2.00 per day, per person.	
Tip to chouffers \$ 1.00 per day, per person.	

**TRANSPORTATION.-** Seat basis rates are applicable to car, van, minibus or motorcoach, transportation at operator's option. Only one bag per person allowed.

**GUIDE SERVICE SURCHARGE.-** The following surcharge will be made for guides in languages other than Spanish/English:

Mexico City and surroundings	\$ 100.00 per day, per guide.
Outside Mexico City	\$ 200.00 per day, per guide.

Room and board for guide included.

Above rates will apply regardless the number of passengers in tour.

Reg. Nal. Turismo No. 4000993 WHOLESale TOUR OPERATOR

CHILDREN'S RATES.- 11 year and under are entitled to free hotel accommodation when accompanying two adults without extra beds. Please ask for this facility at time booking to make effective hotel offers. Land portions: children up to 2 years old free of charge, 2 years and above will pay as adults. If extra beds for children needed, please ask for surcharge and pay direct to hotel.

CANCELLATION AND REFUNDS.- Sightseeing tours (without hotel involved) are refundable in full if cancelled at least 24 hours prior to the departure time. Tour of two or more days, land portions are refundable when cancelled at least 72 hours prior to departure time; when hotels involved, hotels refunds subjected to cancellation charges assessed by hotels. TOUR NOT CANCELLED AS PER ABOVE, ARE NOT REFUNDABLE.

BALLET FOLCKLORICO TICKETS.- Subject to confirmation and availability. Sunday morning and evening performances, Wednesdays evening performances only both days at Palacio de Bellas Artes.

Effective from December 20<sup>th</sup>., 2008 to December 21<sup>st</sup>., 2009.

BOOKINGS.- We ask you kindly to book directly to main office in Mexico City.

VERY IMPORTANT.- We highly recommend all passengers to obtain a personal all accidents medical expenses assistance and life insurance before starting the trip to avoid possible future inconveniences.

LAIBILITY.- The tour operator, AVIAMEX TOURS OF MEXICO, with the national tourist register Nbr. 4000993 and/or its associated companies, agents, representatives act only as agents for the owners and operators of transportation, accommodations, services and facilities, and its/their responsibility is limited to that of an agent and therefore, we are not to be held responsible for any losses, damages (including subsequent damage), or additional expenses caused by delay or other changes in transportation or by sickness, weather, strikes, war, quarantine, or other causes. Passengers missing a flight or tour must at their own expenses transport themselves to the next point of the trip. AVIAMEX TOURS OF MEXICO assumes no liability due to theft, bodily harm, illness or death to any passenger. The airlines concerned are not on board their planes or conveyance. The passage contract (when issued) shall constitute the sale contract between the airlines and the purchaser of these tours and/or the passenger. Fares and schedules are subjected to change without notice.

NON-RESPONSIBILITY.- AVIAMEX TOURS OF MEXICO is acting as intermediary or agent independent suppliers in selling services or in accepting reservations or booking for services which are not directly supplied by this tour operator (such as air carriage, hotel accommodations, meals, tours, cruises, etc.). This tour operator shall not be responsible for misrepresentation, breach of contract or any intentional, careless, or "neg declina cualquier" omissions on the part of suppliers, which result in injury,

accident, death damages, losses, cost, expenses, inconvenience, loss of enjoyment, unfulfilled expectations, upset, disappointment, distress, or frustration whether physical or mental, as a result of, or in connection.

- 1) any delays, or changes in schedules or itineraries
- 2) the act or omissions of any party, other than AVIAMEX TOURS OF MEXICO or its employees
- 3) monetary crises, political or social unrest, labor problems, economic changes, mechanical maintenance or construction difficulties, climatic aberration, local laws, diseases, novel or unexpected conditions
- 4) absence of travel documents, passports, visas and health certificates where required, in which case customer may be assessed cancellation charges
- 5) customer's failure to follow instructions including but not limited to check-in and check-out times and baggage handling
- 6) cancellation or change for any reason in the travel services offered
- 7) customer's medical or health problems or physical disabilities

AVIAMEX TOURS OF MEXICO is not responsible for providing special facilities or services to those with medical or health problems or physical disabilities. AVIAMEX TOURS OF MEXICO reserves the right to cancel or alter the travel services at this discretion. In the event of complete cancellation AVIAMEX TOURS OF MEXICO liability will be limited to refund all monies paid. No agent, employee or representative of AVIAMEX TOURS OF MEXICO (or any person whose services are used by AVIAMEX TOURS OF MEXICO) has the authority to alter, modify or waive any of the provisions in the conditions list as published in the tours brochure. The prices of these tours are based on prices in effect at the time of printing and are subject to change without notice.

In calculating the rates of this tour, AVIAMEX TOURS OF MEXICO, assumes the rates of its "non-responsibility" clause. Both AVIAMEX TOURS OF MEXICO and the customer (s) agree that this "non-responsibility" clause is an essential and material term of agreement between them, and that without such a "non-responsibility" clause, AVIAMEX TOURS OF MEXICO would not have entered into such agreement, and/or provide services to the customer(s).

**SPECIAL NOTE: RATES, TAXES AND CONDITIONS HAVE BEEN CONSIDERED AT THE TIME OF PRINTING (OCT. 08) AND ARE SUBJECT TO CHANGE WITHOUT NOTICE.**

## RESPONSABILIDADES

La agencia de viajes organizadora de este (estos) paquete (paquetes), AVIAMEX TOURS DE MEXICO S.A., con registro nacional de turismo No 4000993, declara explícitamente que actúa como intermediaria entre el usuario de este (estos) paquete (paquetes), por una parte, y las entidades o personas llamadas a proporcionar los servicios incluidos, tales como empresas de transporte, hoteles, restaurantes, otras agencias de viajes, etc... por la otra.

Por lo tanto se compromete a solicitar los servicios especializados y, de acuerdo a la disponibilidad de los mismos, a contratarlos por cuenta del usuario.

Si por causas de fuerza mayor o casos fortuitos los servicios contratados no pudieran proporcionarse parcial o totalmente, la agencia de viajes organizadora AVIAMEX TOURS DE MEXICO S.A. solo gestionará por cuenta del usuario el reembolso del importe que proceda, con exclusión de cualquier otro compromiso.

La agencia de viajes AVIAMEX TOURS DE MEXICO S.A., así mismo, declina toda responsabilidad por daños, heridas, accidentes, retrasos o irregularidades durante la ejecución de los servicios que pudieran ocurrir al usuario que por su mediación efectúen el viaje.

La agencia de viajes organizadora, AVIAMEX TOURS DE MEXICO S.A., declina cualquier responsabilidad derivada del incumplimiento por parte del usuario de los reglamentos, reglas o condiciones establecidas por cada uno de los prestadores del servicio contratados.

Cuando se trate de excursiones o paquetes en el extranjero deberán presentar los precios en moneda extranjera y en pesos mexicanos, señalando el tipo de cambio vigente en que están calculados en ese momento y haciendo mención al precio de venta que dará el resultado de la conversión a moneda nacional del tipo de cambio vigente en el día en que se efectúe el pago total, sirviendo este tipo de cambio para todos los efectos consiguientes, incluyendo el reembolso.

La agencia de viajes organizadora, AVIAMEX TOURS DE MEXICO S.A., se reserva el derecho de modificar el orden de los servicios indicados en la presente página web para un mejor desarrollo de los mismos o por causas que así lo justifiquen.

Cuando la agencia de viajes, AVIAMEX TOURS DE MEXICO S.A., sea quien cancele una excursión de cualquier naturaleza, por causas ajenas al turista, estará obligada a reembolsarle la totalidad de los anticipos o pagos que haya efectuado (artículo 20 del Reglamento de Agencias de Viajes en vigor).

El hecho de que el cliente entregue un anticipo y/o pago por el programa que haya elegido, implica su aceptación de las condiciones y responsabilidades contenidas en esta página web.

